

SteamGuard+

Privacy Policy

This full document is regarding any person or persons who purchase a service from SteamGuard+ (<https://steamguardplus.com>). 'we', 'us' and 'SteamGuard+' as found on this document all refer to SteamGuard+ as a company, 'you', 'your' and 'the user' refers to the client purchasing services.

1. ACCOUNT

- a. Your account is required to have the correct first and last name set in our billing system for both legal reasons and to ensure we can contact the user on any important subject regarding SteamGuard+. All must be in order for the FTC Privacy and Policies guidelines for purchasing the service on FTC Section 312.4(d). Failure to do so can leave your account at risk for any impression.
- b. SteamGuard+ is not held responsible if the user shares information with any Third party. We will however ask for additional information in the case that we expect that the current user does not own the account, but only information that can be found within the SteamGuard+ billing and if it's linked to either PayPal or Stripe.

2. INFORMATION WE COLLECT

- a. Creating an account with SteamGuard+, you do understand that the following information is collected and not used outside of SteamGuard+.
 - i. First Name
 - ii. Last Name
 - iii. Email address
 - iv. Postal address
 - v. Telephone number

3. HOW WE USE YOUR INFORMATION

- a. SteamGuard+ will only use your information within the boundaries of SteamGuard+ ecosystem. No third party has access and will not be granted. All staff members are required to sign an NDA that prohibits , sharing, or changing any client information (without the client's prior permission). No user information is sold and is safe by protecting using an external PCI-compliant payment gateway that handles all transactions.

4. SERVICE PRIVACY

- a. SteamGuard+ and all team members WILL NOT access your files without permission. This means we will not delete, copy, move, or upload files to your service without the user's prior permission. If a client makes a request in an email, call or any platform within the Steam Guard+ platform, SteamGuard+ team members may proceed with the proper actions of your device, to see if any errors may appear to resolve a client's issue.
- b. SteamGuard+ may access your files if we see malicious activities occurring on your service. In this case, we can either keep a copy of the file or permanently delete it without the user's consent; this is to ensure any or all files from other users on the machine will not be affected at all.